Sick Client Decision Guide
"When in doubt, transfer out"

**DOES THE CLIENT HAVE A FEVER GREATER THAN 100°
AND SORE THROAT, COUGH, or SPOTS** → NO → No Action Required

YES ↓

EMERGENCY: TREATMENT NOW

DOES THE CLIENT HAVE?
- Shortness of breath
- Painful breathing
- Severe vomiting
- Unresponsive

YES → **CALL 911**

NO ↓

URGENT: TREATMENT SOON

DOES THE CLIENT HAVE?
- Spots or bumps
- Pregnant
- Under 2 or older than 65
- Chronic heart, lung, kidney disease
- Diabetes, HIV, Cancer
- Long term aspirin therapy
- Severe weakness
- Coughing up blood

YES → **Urgent Care**

NO ↓

NON URGENT: CALL FOR ADVICE

DOES THE CLIENT HAVE?
- Aching muscles
- Headache
- Runny/stuff nose
- Feel tired
- Feels sick for more than three days

YES → **Non-urgent**
Call/visit primary care or call advice nurse: Adult: 206-8053
Child: 206-8838

NO → No Action Required